

# Feedback Policy

To help us improve the facility and the activities that run within it, the committee welcome feedback from all our members and users.

We are always looking at ways to improve the programme of activity to ensure all ages and abilities are catered for, including coaching, competitive (internal and external) and social opportunities.

There are the following opportunities available to members to offer constructive feedback:

- AGM (Annual General Meeting)
- Committee members (email or in writing, see details below)
- Annual anonymous member survey
- Leavers survey
- Suggestion box

You are able to pass on your feedback

- via the dedicated email address on the website – [feedback@crowthornetennisclub.co.uk](mailto:feedback@crowthornetennisclub.co.uk) or
- in writing addressed to the *Secretary – Mike Smith* - at the following address: *5 Starling Close, Wokingham, RG41 3YY*